

For raising a concern or for reporting a case, please contact your immediate line manager or your HR Business Partner.

You can also connect with the Whistle Blower Contact Committee (refer to the Whistle Blower Policy Booklet pg. nos. 13-14) for highlighting any observations.



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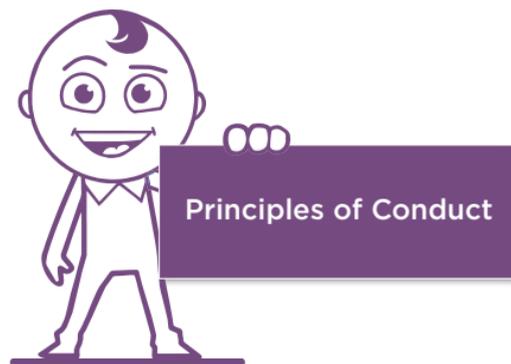
General Principles of Conduct and Action



The Saint-Gobain Group has developed a number of shared principles applied by both management and employees that have guided the Group's activities over the years. Written expression to these Principles helps us communicate them and reinforce their implementation throughout the Group worldwide. This booklet makes a public statement of Saint-Gobain's adherence to the Principles of Conduct and Action, which apply to all companies within the Group regardless of where they carry on business.

These Principles are not intended to be exhaustive, but to address the essential areas. They are complemented, and may in the future be further complemented by more specific rules having regard to local conditions or particular positions of responsibility, but in any case without detracting from the basic Principles. **Adherence to these Principles is a requirement for belonging to the Saint-Gobain Group.**

Please note: It is mandatory for every employee within the Group in India to complete the e-learning modules "Adhere+" and "Code of Conduct" available on 'Boost!' The e-learning modules help better understand the Principles & the Code and their application in our daily working lives.



The Saint-Gobain Group considers that the basic values shared by management and employees alike are:

- Professional Commitment
- Respect for Others
- Integrity
- Loyalty
- Solidarity

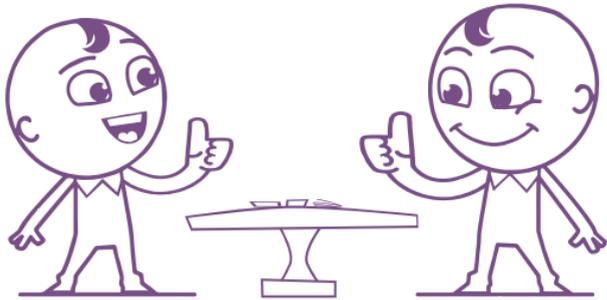
These Principles of Conduct apply to each of us.

“I will acquire the
**knowledge
& skill sets**
to do my job to the
best of my ability”



Professional Commitment

means mobilising to the best of one's ability the knowledge and know-how of the individual and also calls for training to keep both up to date. It requires personal commitment and a willingness to take on the tasks assigned and to acquire knowledge necessary to do the job. It implies the effective contribution of each person in caring particularly for the environment and for worker health and safety.



“I will always **listen carefully** to **seek advice** from & **engage in a dialogue** with my colleagues”

Respect for Others

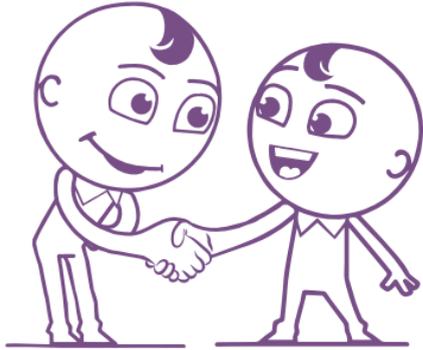
is an absolute pre-requisite for the professional and personal development of each person. It applies throughout the Group worldwide. It implies an acceptance of pluralism and other cultures and of people of all origins. It is expressed in a readiness to listen to others, to inform, to explain, and to engage in dialogue.



“I will always place the
**interests of
my company**
before my own”

Integrity

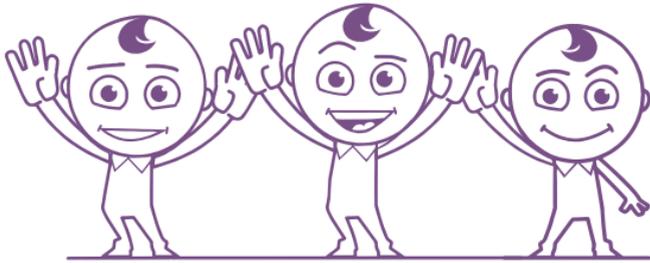
requires a rigorous adherence to probity in all professional activities. It means that no individual may compromise the interests of the Group entrusted to that individual in favour of his or her own private interests - whether in dealing within the Group or in dealing on behalf of the Group with third parties, whatever local practices might be. Detailed rules of conduct may be adopted for certain categories of Group personnel where the nature of their responsibilities so requires.



“ I will always be **honest, fair & courteous** in dealing with everyone ”

Loyalty

requires honesty and fairness in dealing with superiors, colleagues, subordinates and third parties dealing with the Group. In particular, it is incompatible with the pursuit of self-interest where the latter conflicts with the goals of the individual company or the Group as a whole. It implies adherence to the guidelines & internal rules of individual companies and of the Group.



“I will always place the **interest of my team** above my own”

Solidarity

is based on a sense of individual responsibility at work, which prevails over self-centered thinking. It encourages team work and bringing out the best in each person, in order to achieve the objectives of the business and the Group. It means rejecting management or operational methods geared more towards the self-satisfaction of given individuals rather than the interests of the individual business or the Group as a whole.



The Saint-Gobain Group sets out the Principles of Action which govern the activities of all management teams and employees in the exercise of their professional responsibilities, regardless of the country involved.

They also help us achieve responsible and sustainable growth, in accordance with the Group's long-term strategy.



“I will always
abide by the law”

Respect for the Law

All Group companies must apply in all areas all laws and regulations of the countries where they do business. Particular attention is drawn to the areas described below:

All Group companies must prohibit all actions which might breach applicable norms of competition law. They must refrain from any form of financing political parties or activities, even if allowed under local law. They must also reject all forms of active or passive corruption whether in domestic or international transactions.

Furthermore, Group companies must not exploit loopholes or inadequacies in any such laws or regulations where this would mean non-compliance with the norms of the Saint-Gobain Group in the areas described in the following pages.

“I will always be
**protective
and caring**
towards our environment”



Caring for the Environment

Group companies are to actively promote the protection of the environment. All sites within the Group in India, wherever they are located, must be managed in a way that allows the setting of clear environmental targets and the regular monitoring of environmental performances and measuring the same against these targets. They must strive to raise the main relevant environmental performance standards of their own sites to the level of particularly effective performance standards found in the Group for comparable sites - even if that means going beyond the requirements of local legislation.



“I will always
use the appropriate **Personal
Protective Equipment**”

Worker Health & Safety

Group companies are to take particular care to adopt all measures necessary to ensure the best possible protection against health and safety risks in the workplace.

They must adopt risk reduction policies and follow-up on the due application of the same, checking actual results against the applicable standards. Such policies apply both to their own employees and to employees of sub-contractors, when the latter are working on a Group site. They must strive to raise the main relevant health and safety performance standards of their own sites to the levels of particularly effective performance standards found in the Group for comparable sites – even if that means going beyond the requirements of local legislation.

